

**1999 - LAKE PLACID RESORT - "ASCENSION TO THE TOP"**  
**Presidents: Dick Worden (NAEB) & Lucy Protosow (SUNYPA)**

**Speakers:**

- Fran Battisti - Empowerment for Change
- Joanne Fazioli - SUNY Update
- Nancy Lewis - SUNY RF Update
- Emily Hamby - Making Cents with Maintenance Insurance
- Russell Dubuc, O.G.S. - Standards of Policy Procedures: Purchasing &  
Contracting
- Fran Battisti - Team Building
- Michael Eruzione - Teamwork: Achieving a Goal
- Michael Mendrick - Laughing Up the Ladder: Using Humor to  
Communicate
- Jim Snack - The Magic of Change: Moving From Fear to  
Wonder